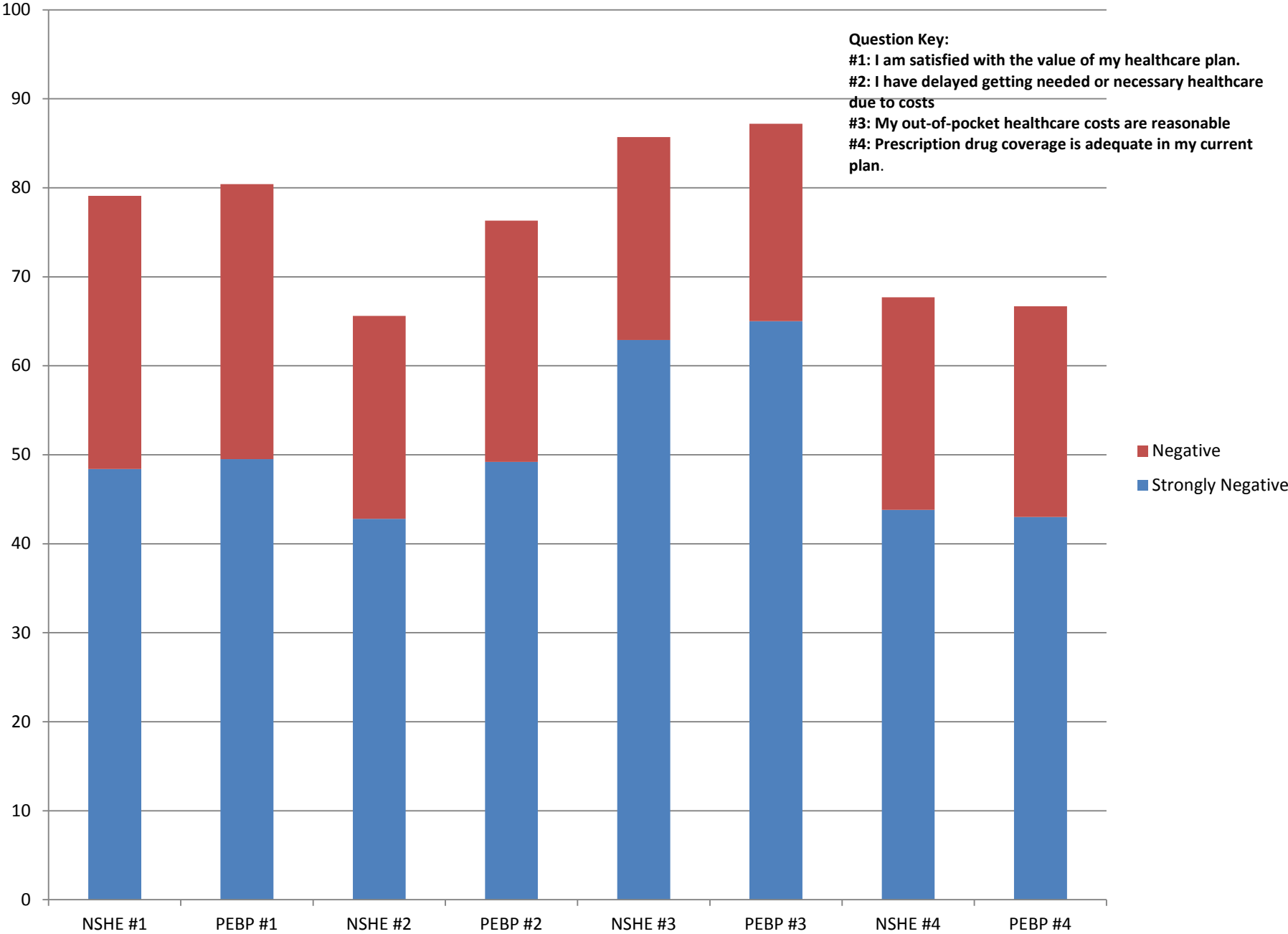


PEBP Survey - PPO Participants - % of "negative"/non Supportive responses on these key questions



PEBP Survey - HMO Participants - % of "negative"/non supportive Responses on these Key Questions

Question Key:

- #1: I am satisfied with the value of my healthcare plan.
- #2: I have delayed getting needed or necessary healthcare due to costs.
- #3: My out-of-pocket healthcare costs are reasonable.
- #4: Prescription drug coverage is adequate in my current plan

