



## AN UPDATE ON CSN'S MULTI-CAMPUS MODEL



College of  
Southern Nevada

*Investing in Our Future. Students First.*



# Why the Multi Campus Model?

**April 22, 2016 Board of Regents approved Feasibility Study to the following CSN Challenges:**

## A. Challenges

- Population Growth and demand for services;
- Responding to multiple municipalities workforce and economic development needs;
- Overcoming distances, limitation of services; and access to legitimate needs. "Today more than half of CSN students must take classes on multiple campuses to meet their needs.

## B. Opportunities To Address Needs:

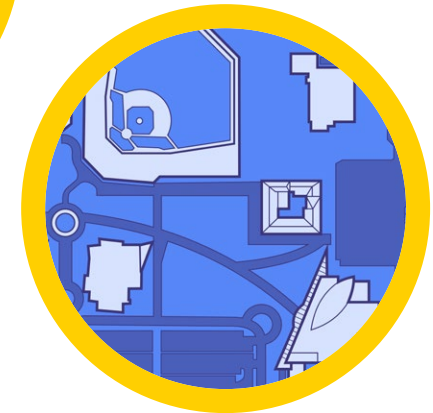
- A 'standard student experience' across all three campuses must be adopted;
- Alignment of Campuses to Municipalities to facilitate community partnerships;
- A more Campus based vertical hierarchy structure.



**N LAS VEGAS**



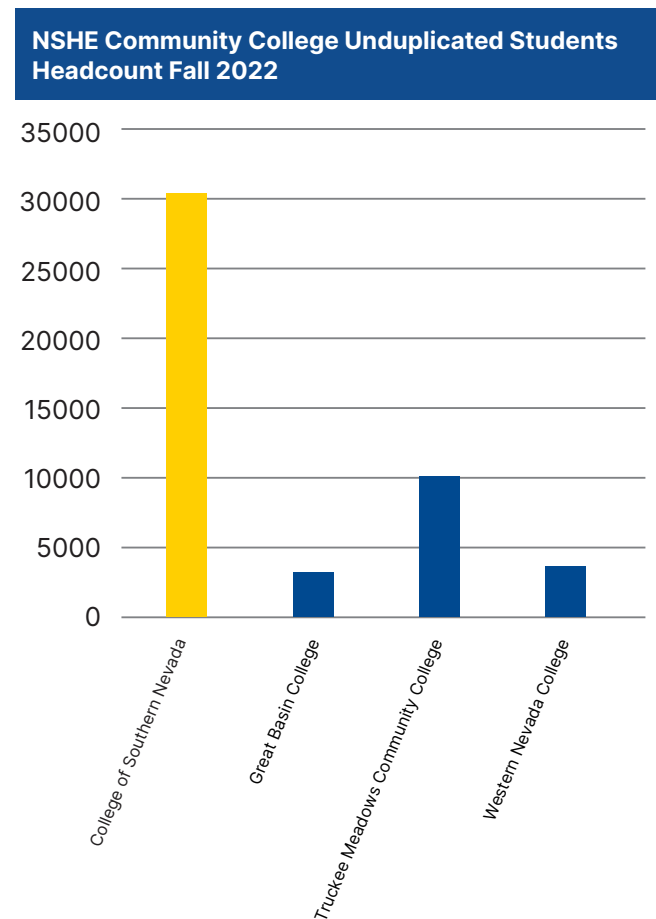
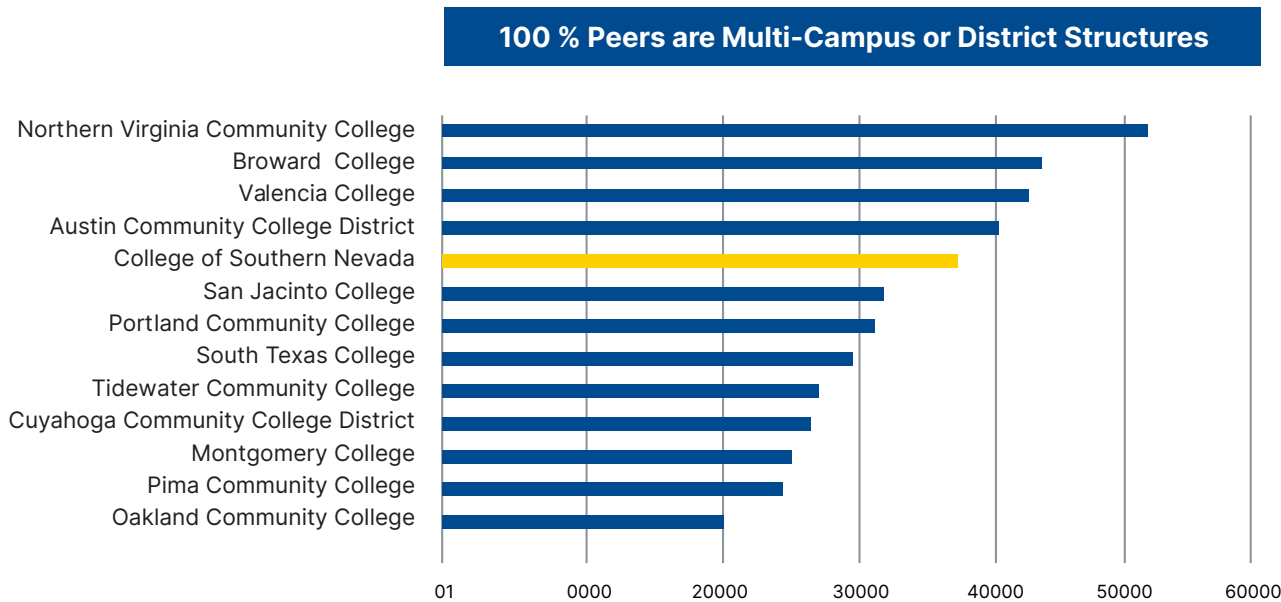
**W CHARLESTON**



**HENDERSON**

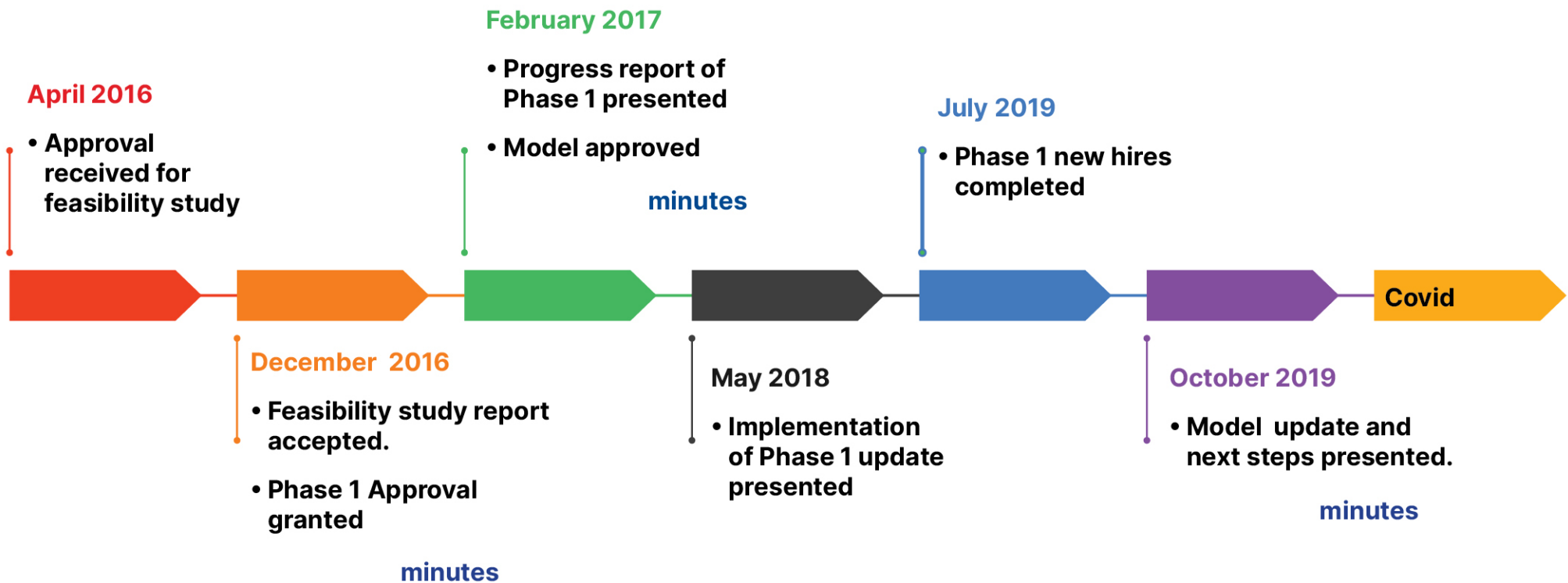
## Why the Multi Campus Model?

**A review of 13 large urban peer documents that CSN is one of largest community colleges in country, all large urban peers have either Multi-Campus or District Structures.**



# A Timeline of the Multi Campus Model

## Timeline



## Phase I Update

**Phase 1 - Most of the Phase I and Phase II action steps from December 2016 CSN Feasibility Multi-Campus District Feasibility Study have been completed.**

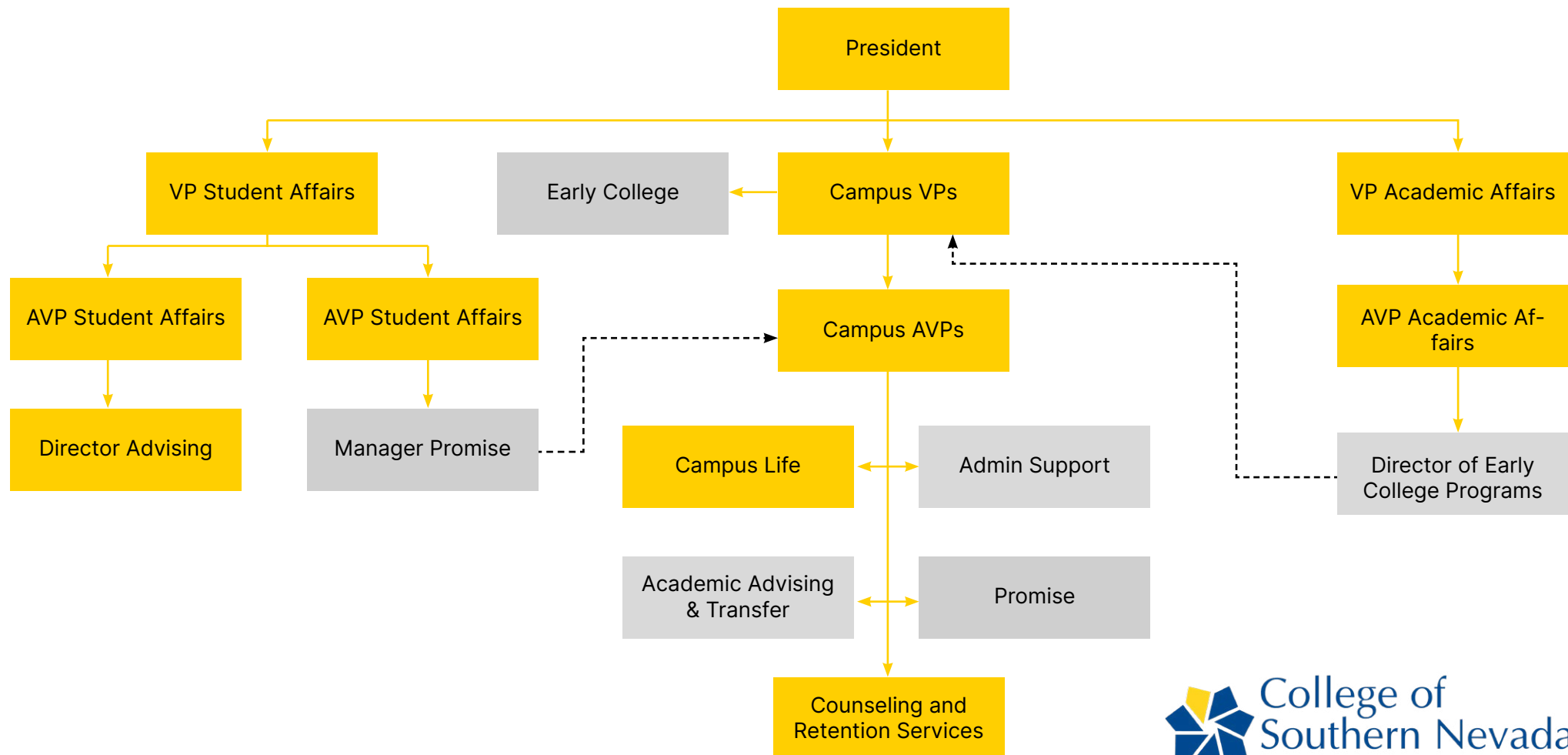
1. Predicated on action by the Board of Regents and additional, legislatively appropriated resources, CSN will commence a phased implementation, including: **Extended communication with internal and external constituent groups; Completed**
2. Assessment of student services and deployment of a standard student experience at the three main campuses; **Migrated Advising, Counseling, Student Life, dual enrollment to Campuses. Completed**
3. Development of coordinating councils or committees; **Ongoing**
4. A long-term space solution in Henderson; **Completed**
5. Creation of the position requirements and job descriptions for campus administrators. **Completed**
6. Strategic designation of Centers of Excellence, rebranded under complete college America as pathways of the six CSN Academic Schools. **Completed**

## Phase II Update

1. Faculty and administrative talent hiring with KRA hiring of three campus Vice Presidents.  
– **Completed**
2. Development of uniform training and student affairs cross training – **Ongoing**
3. Integration of the model into CSN financial and unit planning process; **Completed**
4. Communication and training on the new model and coordination of engagement;  
**Ongoing**
5. Organizational chart revisions reflecting new model in matrix. **Completed**  
See link to PPT (January 2022)
6. Assessment of the functionality of the new model and revising as needed. **Ongoing, Pending formal evaluation and refinements.**

# Multi Campus Model Organization

1. CSN Model – A Common Student Experience – Migrated Advising, Counseling, Student Life, Dual Enrollment to Campus Location;
2. Aligns Economic and Workforce Development Interface with Campuses;
3. Retains Single Administration and Collegewide Administration **& Cost Neutral**



# CURRENT STATUS & REVIEW OF KEY PERFORMANCE TRENDS

- STUDENT EXPERIENCE - STUDENT SATISFACTION DATA
- COMMUNITY ENGAGEMENT – PARTNERSHIPS
- MULTI CAMPUS – BUDGET AND RESOURCE CONSIDERATIONS

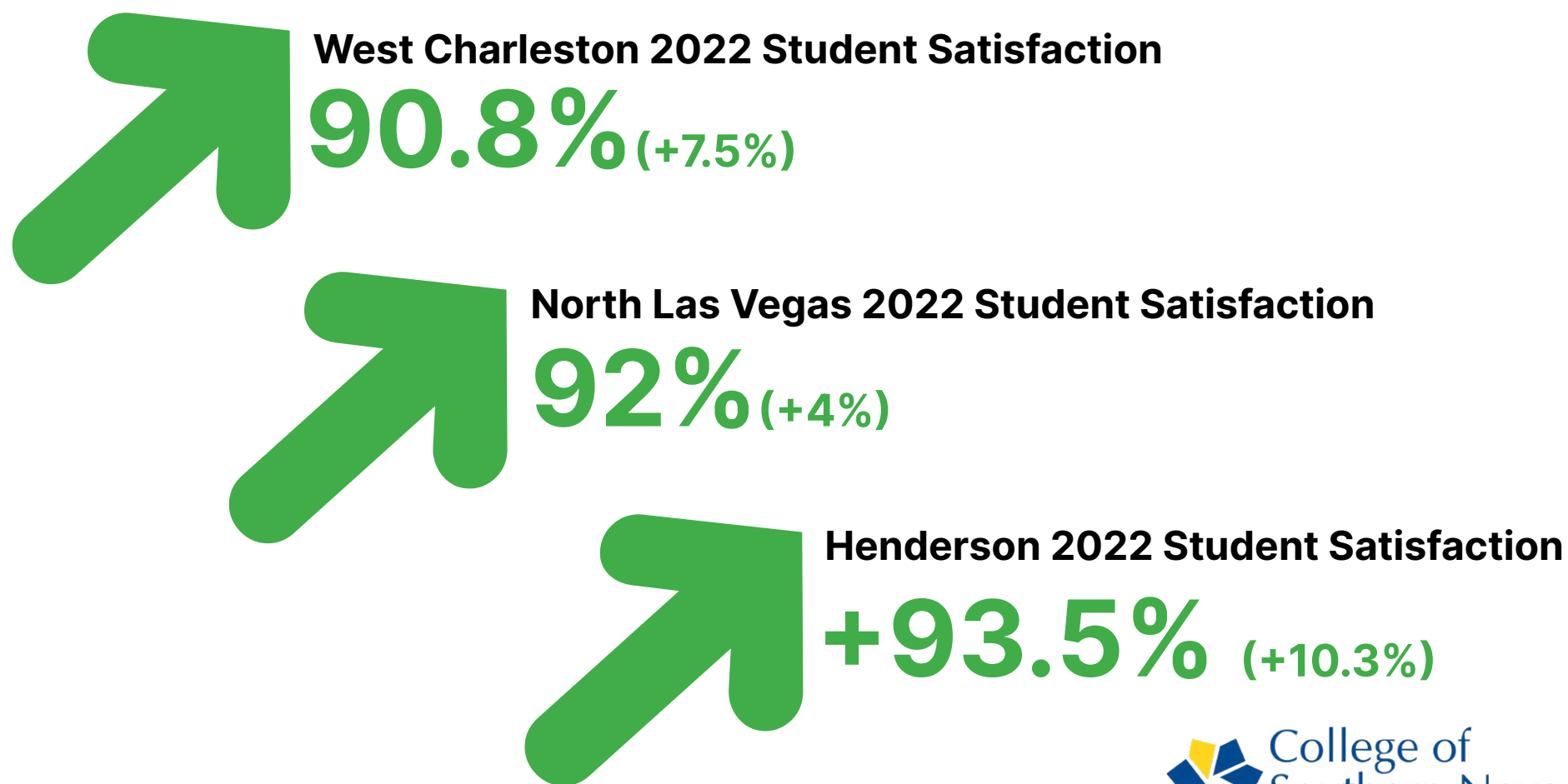


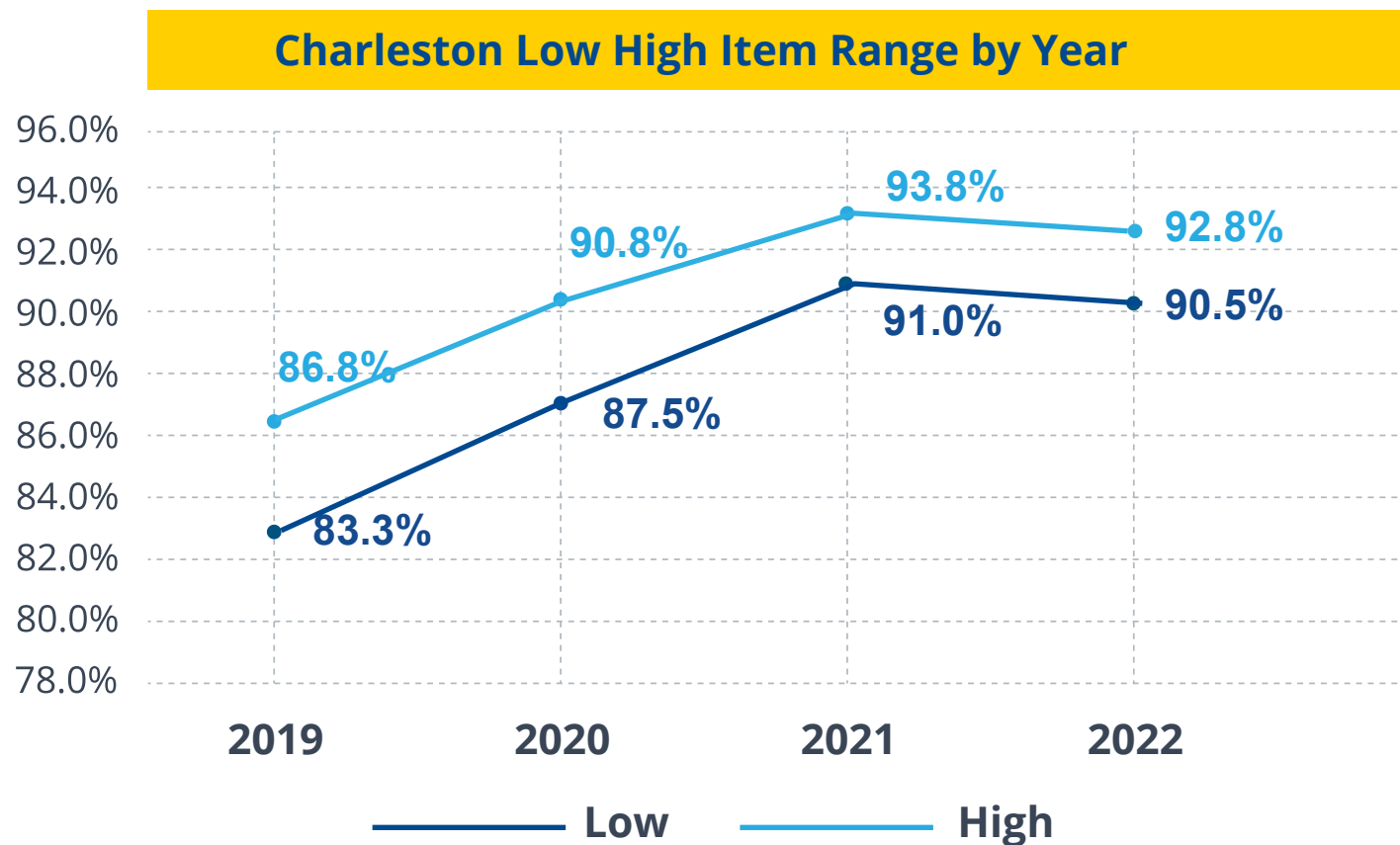
# COMMON STUDENT EXPERIENCE

**Multi-Campus Model****CSN Early “Student Experience” Satisfaction Results**

SOURCE: CSN IR/COYOTE Q

**Measureable Student Satisfaction increases during implementation of the Multi-Campus Model from 2019-2022:**



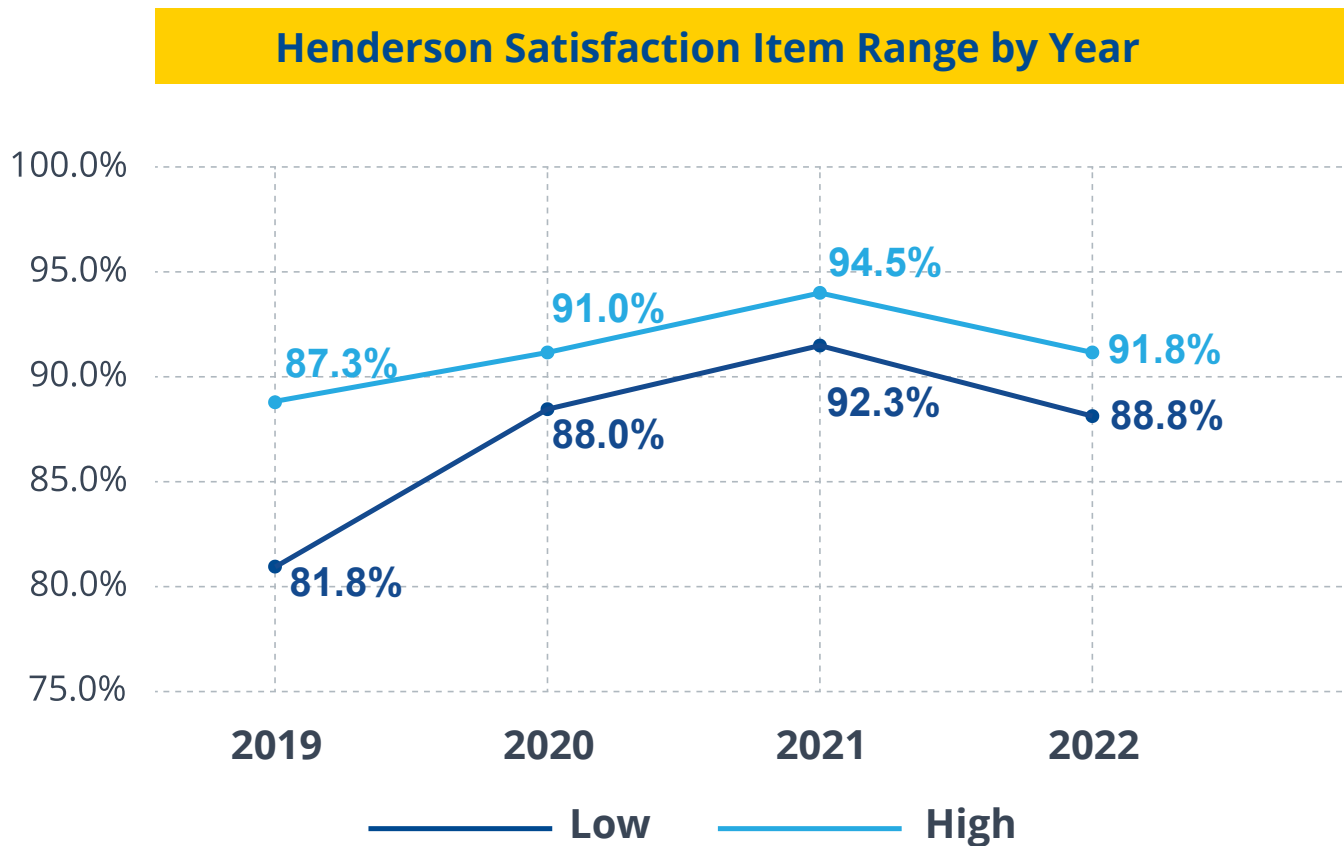
**Multi-Campus Model****CSN Early “Student Experience” Satisfaction Results****SOURCE: CSN IR/COYOTE Q****Measurable Student Satisfaction increases during implementation of the Multi-Campus Model from 2019-2022:**

2019	2020	2021	2022
83.3%	88.0%	91.5%	90.8%

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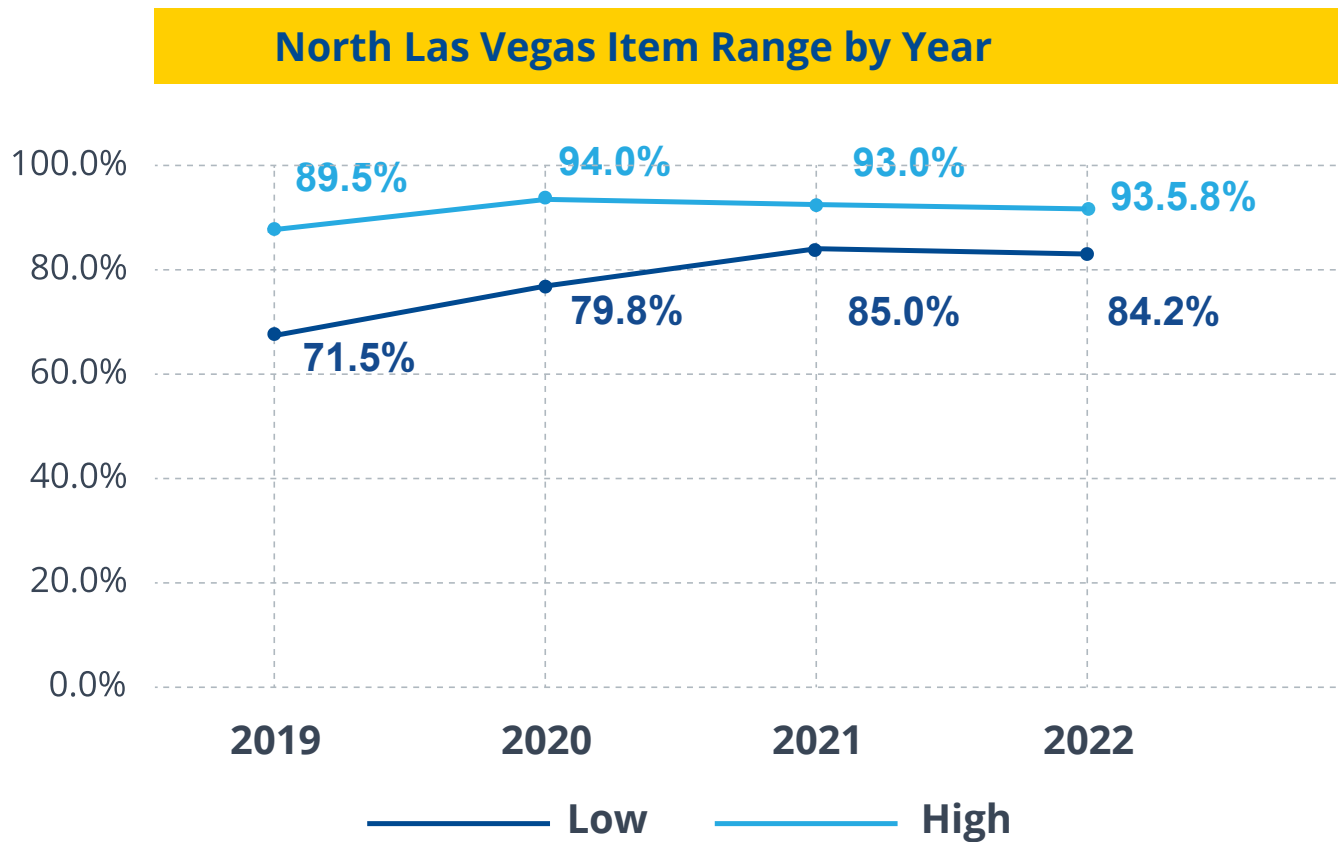


2019	2020	2021	2022
86.0%	88.0%	92.5%	89.5%

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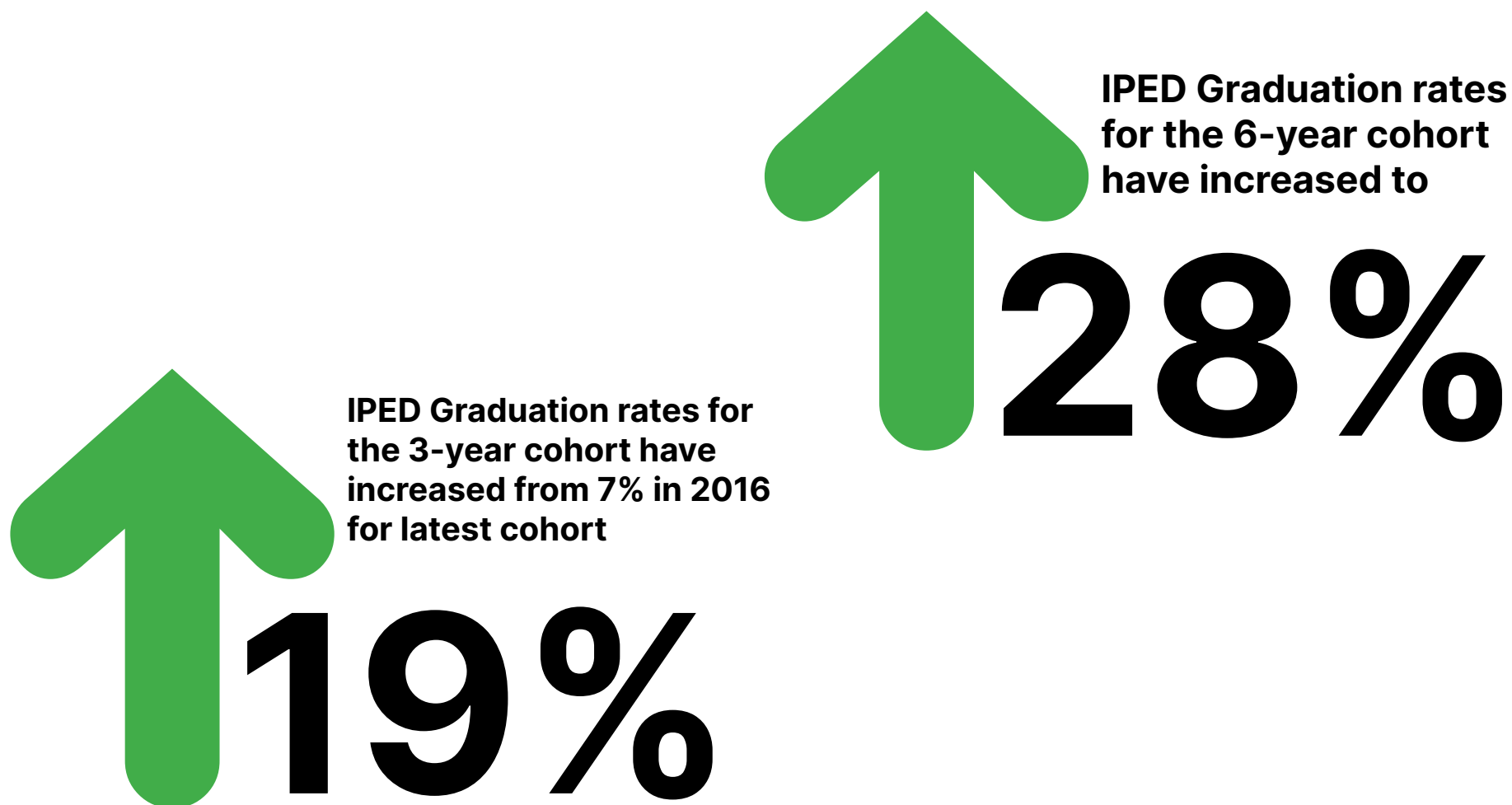


2019	2020	2021	2022
83.3%	92.8%	91.5%	92.3%



## Multi-Campus Model Early Results

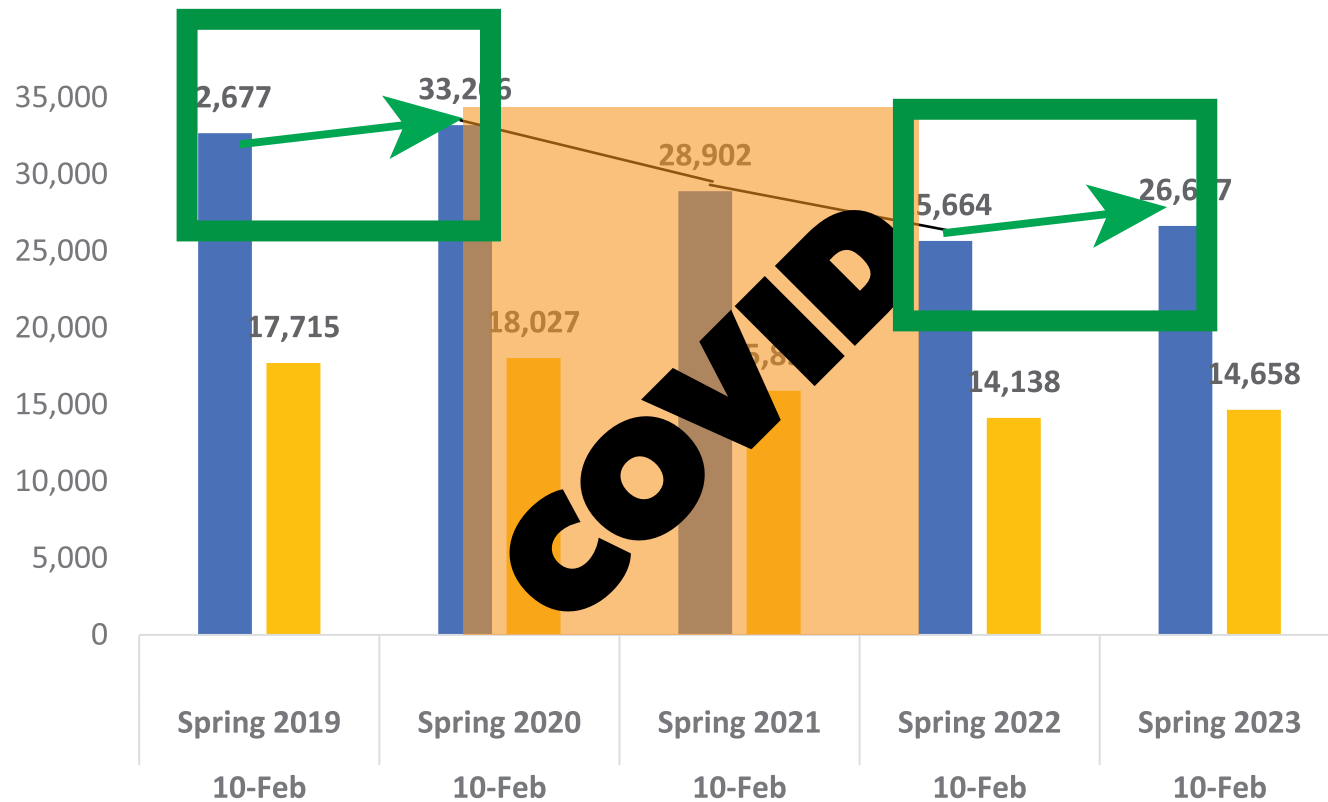
Graduation rates since implementing the Multi-Campus District Model



## Multi-Campus Success upward trend

**We are three years into a 5-year analysis that was interrupted for 2 years by the pandemic and experiencing the same upward trend now as was experienced prior to COVID.**

Spring Enrollment Comparison



# **CAMPUS LEVEL ORGANIZATION STRUCTURE AND COMMUNITY ENGAGEMENT**

## How Multi Campus Impacts Community

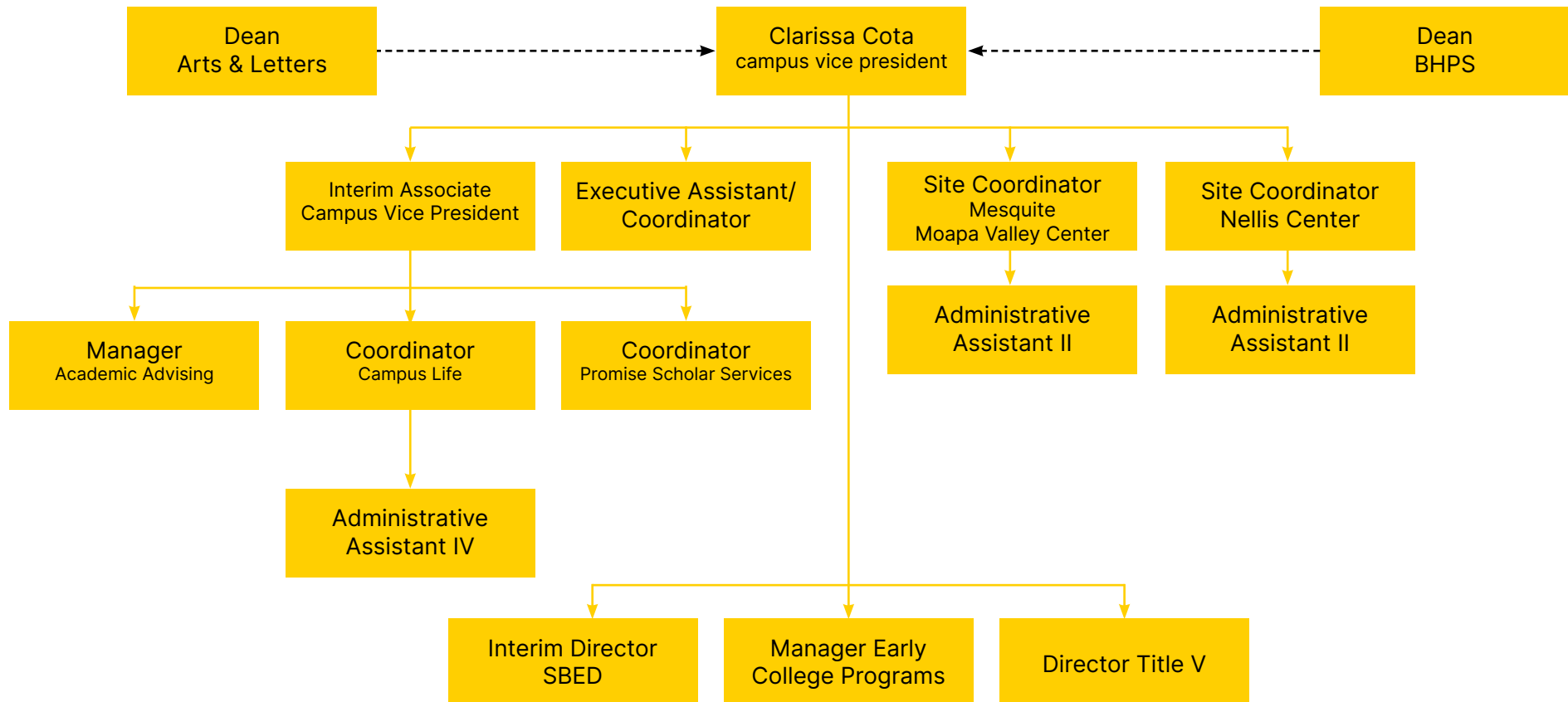
### Core Areas of Improvement

**A need for a standard experience for students on each campus and the development of a base-level of services and academic opportunities to which students, regardless of campus, are entitled**

- ✓ **Goodwill Industries** — CNA Fast-Track Credentialling program opportunity for students.
- ✓ **Department of Health and Human Services** — Diagnostic Skilled Certificate Program
- ✓ **Las Vegas Medical District** — Increase of Student Academic Program Affiliation Agreements
- ✓ **Department of Education**— Early Childhood teacher education

## Phase 2 - Multi Campus Model Organization

### North Las Vegas Campus





## How Multi Campus Impacts Community

**Community Leaders and Organizations continue to express broad support and enthusiasm for CSN's Multi-Campus Model.**

### North Las Vegas

- ✓ **Prior Mayor Lee, North LV**
- ✓ **CNLV Economic Development Office**
- ✓ **CNLV Community Engagement Office**
- ✓ **Latin Chamber of Commerce**

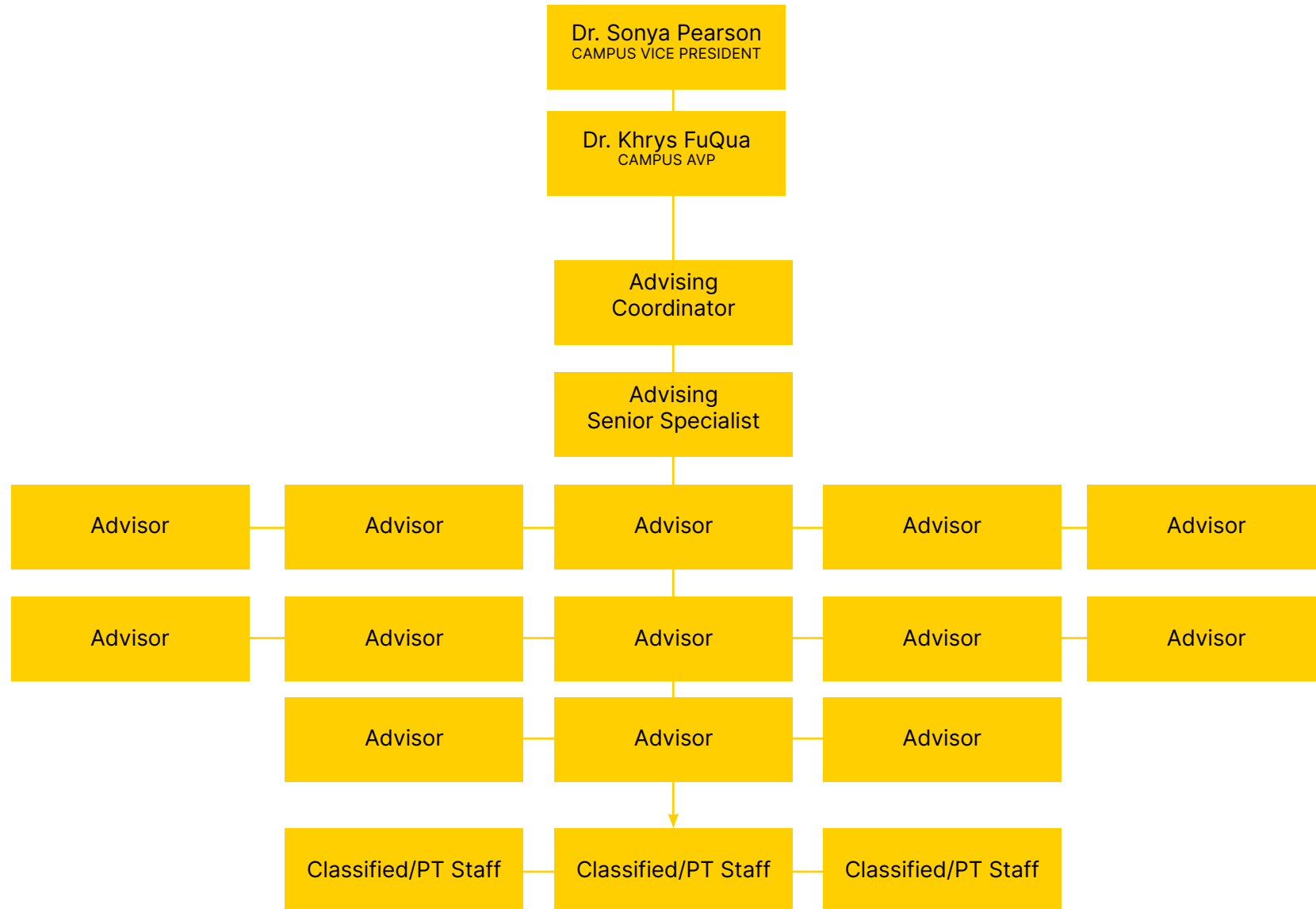
— “ —

We commend CSN for exceptional work and many long hours offered in support of students during the transition away from developmental education. — NWCCU

— ” —

## Phase 2 - Multi Campus Model Organization

### Charleston Campus



## How Multi Campus Impacts Community

**Community Leaders and Organizations continue to express broad support and enthusiasm for CSN's Multi-Campus Model.**

### West Charleston

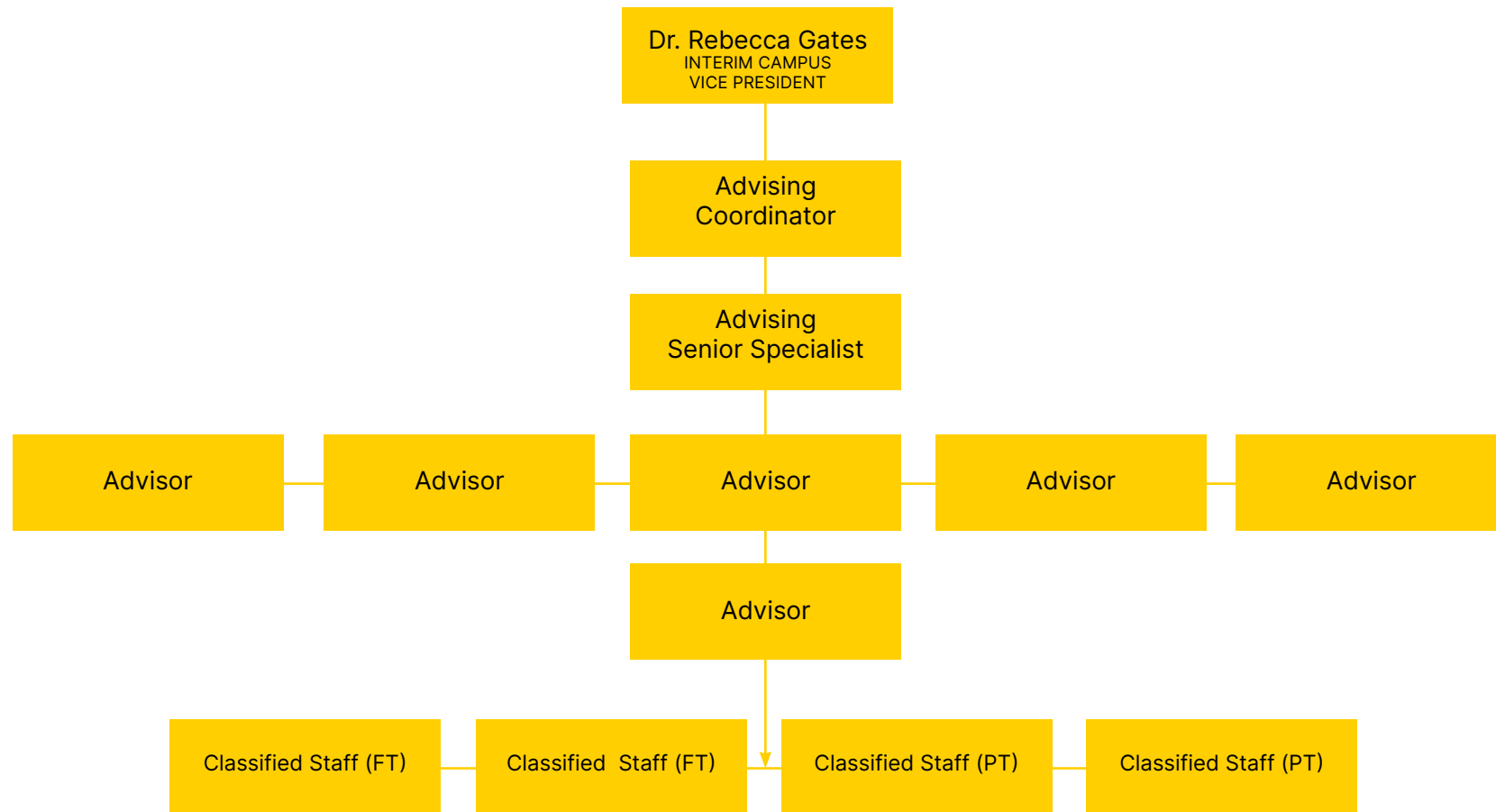
- ✓ **Justin Jones, District F**
- ✓ **Urban Chamber of Commerce**
- ✓ **Asian Community Development Council**
- ✓ **Las Vegas City Councilman Brian Knudsen**

I have the distinct pleasure of having the CSN Charleston Campus in my Ward, and have been able to witness the school's efforts to better serve the needs of their students (our residents) through collaboration with not only the city of Las Vegas, but also UNLV, RTC, and United Way. In addition, CSN leadership has joined the Las Vegas Medical District Advisory Board to connect on the training and educational needs of our future healthcare workforce, which will have a significant impact on our Valley.

— Brian Knudsen, Las Vegas City Council, Ward 1

## Phase 2 - Multi Campus Model Organization

### Henderson Campus



## How Multi Campus Impacts Community

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### Henderson Campus

### Henderson Campus

- ✓ Henderson Mayor Michelle Romero
- ✓ Henderson Chamber of Commerce
- ✓ US Dept. of Education

“ We Commend CSN for maintaining strong relationships with the community including business, industry, universities and secondary systems to produce exceptionally high quality learning environments.  
— NWCCU ”



# How Multi Campus Impacts Community

## SUMMARY

## Multi-Campus Model

Limited analytics is showing that we are moving in the right direction, but there is much work to be done.

- The Multi-Campus model is still in its infancy
- We have a framework for the NWCCU continuous improvement but not enough data to analyze meaningfully. We are looking at two years from now to have sufficient data points
- An external evaluation of the **multi-campus organization projected for 2025**

Measurable benefits to the multi campus model include:

- Resulted in a positive commendation by NWCCU Northwest
- We are far more matrix-based as we've moved away from the silo model
- Gained agility to prioritize campus needs and act quickly
- Moved from CSN Schools to CSN Early Colleges
- Went from 60 available degrees to over 100 with 70% of students earning an associates degree
- Increased retention rate to over 70%
- Planning to expand to grow to pre-covid levels by 2025

## How Multi Campus Impacts Community

College Imperatives	Oversight	Co-Authored/ Received	Submitted
<i>Access</i>	Title V \$2.8M	NTIA \$2.5M	ARPA/ECE Capital Project \$46M
<i>Basic Needs</i>	Blackstone Launch Pad \$400k	SNAP E&T & SEF \$475K	HRSA \$2.28M
<i>Workforce Retention</i>	NV Grow \$400K	SANDI \$ 1.1M	MBDA \$3M

### Grants and Donors Projects Table

- Sonya Pearson

## How Multi Campus Impacts Community

**Community Leaders and Organizations continue to express support and enthusiasm for CSN's Multi-Campus Model.**

- ✓ Prior Mayor Lee, North LV
- ✓ CNLV Economic Development Office
- ✓ CNLV Community Engagement Office
- ✓ Councilman Barron, Ward 1
- ✓ Latin Chamber of Commerce
- ✓ Urban Chamber of Commerce
- ✓ Asian Community Development Council
- ✓ Henderson Chamber of Commerce
- ✓ US Dept. of Education
- ✓ Senator Cortez-Masto
- ✓ Senator Jackie Rosen
- ✓ Representative Stephen Horsford
- ✓ Congressional Community Projects
- ✓ Representative Suzie Lee
- ✓ Representative Dina Titus
- ✓ Senator Scott Hammond
- ✓ Senator Dina Neal
- ✓ Assemblywoman Summers-Armstrong
- ✓ Assemblywoman Torres
- ✓ Nevada Grow Partners
- ✓ Las Vegas Urban Chamber
- ✓ Las Vegas Asian Chamber
- ✓ Las Vegas Latin Chamber
- ✓ Henderson Chamber of Commerce
- ✓ Nevada Small Business Development Center
- ✓ Blackstone Charitable Trust
- ✓ Child Care Access Means Parents
- ✓ Elementary and Secondary School Emergency Relief Fund
- ✓ Minority Business Development Agency
- ✓ Dr. Samuel Scavella, CCSD Assistant Superintendent





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