



Nevada College Collaborative

Bulletin

PROGRESS REPORT ON THE EFFORTS OF THE
NEVADA COLLEGE COLLABORATIVE

Introducing the Nevada College Collaborative

Many of you have become aware of the Nevada College Collaborative. Our goal was not to form a mysterious department of NSHE, but a helpful tool for growth and sustainability of our community colleges. Our mandate is to help the administration of your college accomplish some of the tasks necessary to continue being efficient and effective institutions dedicated to serving your education and career readiness goals.

The Collaborative comes along at a critical time in history for education across our state and country, and most of our sister institutions are facing the same challenges.....delivering the best academic product while maintaining administrative efficiencies.

What will the Nevada College Collaborative do?

- The Collaborative will support the community colleges as they work to expand concurrent enrollment and e-learning options, as well as investigate opportunities to increase revenue through grant

opportunities.

- The colleges will adopt a Shared Services Model under certain appropriate circumstances to centralize “back-office” support functions, without harming our service to students. In some cases, two or more colleges will establish consortia agreements that will result in the delivery of services in a common manner, such as common entrance applications and procedures, thus improving processes and simplifying transfer procedures and shared curriculum.
- Each college will establish regular performance benchmarking to monitor its own progress and comparative performance.

What is a Shared Service Model?

Shared services are a centralized, customer-focused service model that provides back-office support to staff and faculty at each college. The centralized model provides the opportunity to achieve three key



benefits:

- 1) Provide quality service to customers (primarily internal customers at each college)
- 2) Minimize costs to the ultimate rate payers (the taxpayers and students)
- 3) Assure consistency of operations across colleges, which in turn, assures public trust and accountability, and advances Nevada’s higher education goals

Departments that will likely be included in the shared services model: finance, institutional research, financial aid, information technology, human resources, grant acquisition and management, and support services for online education (instructional design).

I will welcome your questions and comments as we move forward, and look forward to sharing our progress with you along with other news monthly.